

WHATS INCLUDED WITH SUPPORT?

Our clients are thrilled at how excellent our customer service is.



KNOWLEDGE BASE ARTICLES

Easily searchable and ever-growing library of support topics with step-by-step instructions.



VIDEO SUPPORT

An ever-growing library of How To videos & tutorials with step-by-step instructions to learn & use new features.



TICKET SUPPORT

You can submit tickets directly from within Bloom Connect 24 hours a day. We'll always respond to the tickets within 24 hour period on all business days.



CHAT SUPPORT

Instantly chat with our tech support agents. Would you believe our average response time is under 5 minutes!



ZOOM SUPPORT

Wanna hop on zoom? If you would like to talk to someone live, we are more than happy to hop on zoom calls to quickly help you.